



Thanks to our hard working electrical team
811 homes have energy efficient heating.
 This includes:
587 heat pumps
152 radiant heaters
72 ducted heat pumps

Continued...
25 ducted ventilation systems
79 extractor fans & rangehoods
53 homes with energy-efficient lighting (approx **530** LED bulbs).

Our Wilderkids School Holiday Programme saw **1,287 children** between the ages of 5 to 12 attend **38 days** of educational, adventure based learning in Matairangi/ Mount Victoria.

In the Your Sustainable Workplace space, we:
 Supported **7,037** employees across **44** organisations.
To help them stay connected, we also hosted
3 Green Team Gatherings

We've warmed up
1,109 homes with insulation. That's about **119,219 sqm of insulation**, which would be enough to cover Parliament Buildings twice.

We've also conducted
2,473 Healthy Homes Assessments
5,194 Warm, Dry, Home Assessments
850 Wellington Home Energy Saver Assessments
999 Warmer Kiwi Homes Assessments.

Through our Well Homes Partnership we conducted:
190 Healthy Homes Assessments for low-income households experiencing health issues linked to cold, damp housing

This included
132 visits for Well Homes, a healthy-housing initiative funded by The Ministry of Health.
 We also visited a further **58** households under our own Warm Fuzzies programme.

Our impact by the numbers
 2020–2021

At the Wellington Curtain Bank
25 volunteers donated **4,449** hours to make **3,074** sets of curtains for **710** households
 Yes - this is a new record for us

Our EcoCentre
13,899 people visited our EcoShop & EcoCentre
 This number does not include the people who attended the **94** venue hires.

Continued...
366 kg of metal caps
225 kg of plastic caps
6 kg of razors / shavers
704 cell phones
94 Bikes for ReBicycle from landfill

We diverted:
17.8 tonnes of e-waste
62 car seats
115 kg of oral care
170 kg of writing instruments

Our work



Sustainable Homes

We help people find energy-efficient solutions for healthier homes. We provide independent advice, supply and install only the best insulation, heating, ventilation and lighting products. We're also working on how we can add social value.



Education

We work with organisations, schools and community groups to provide practical ways to live and work more sustainably. We run workshops on everything from reducing waste, to gardening, to upcycling pallets into planter boxes to buzzing about bees. Last year, in lockdown we mastered webinars, this year we focused on helping others run events.



EcoShop

Our EcoShop is home to a variety of products and gifts that support a sustainable lifestyle. Shop online or come and see us in store.



Recycling Programmes

We are Wellington's central drop-off point for e-waste, mobile phones, used bicycles, child car-seats, plastic lids, metal lids, used stationery and oral care products. We've also started collecting shavers and razors, small metal items, wool and yarn, food grade silicone and Bata gumboots.



Wellington Curtain Bank

We take donations of curtains and fabric from homes and businesses and upcycle them into made-to-measure, lined curtains for homes in need.



Warm Fuzzies and Well Homes

We give comprehensive support to vulnerable people and families with health concerns because of cold, damp housing. We are a key partner in the regional healthy housing programme, **Well Homes**.



Fair Energy

We advocate for strong local and regional policies that improve housing quality, reduce energy costs and develop programmes that alleviate energy hardship. We're also active members of the Community Energy Network and are a part of the Wellington Regional Healthy Housing Group.

Thank you

None of this would have been possible without the expertise and support of these people:

Funders



Partners + in-kind services

Again Again, Alisco, Bunnings - Tory Street, Citizens Advice Bureau (Ōtaki, Kīlbirnie), CoGo, Community Connections, Community Energy Network, Community Networks Wellington, Consumer NZ, Dope, Earthlink, Eco Design Advisors, Eco Geeko, EECA, EKOS, Energise Ōtaki, Environment Hubs Aotearoa, EnviroSchools, ERANZ, Garage Project, Generation Zero Wellington, Green Building Council, GrowSpace Wellington, Hataitai Community Centre, Kāinga Ora, Innermost Gardens, Kaibosh Food Rescue, Kaicycle, Kāpiti Coast District Council, Lewis's, NZAEE, Organic Wealth, Pare Kore, Parrotodg, Petone Library, Porirua City Council, Porirua Public Library, Recycle, Regional Public Health, Reusabowl, Sailors for Sustainability, Sustainable Business Network, The Rubbish Trip, Tiny Plastic Factory, Tu Ora-Compass Health, Tu Kotahi Māori Asthma Trust, Upper Hutt Central Library, Volunteer Wellington, Wainuiomata Community Centre, WasteMINZ, Why Waste, WREEF, Zero Waste Network, Zero Waste Wellington.

Board

Amardeep Sandhu (co-chair), Josie Adlam (co-chair), Leigh MacDonald, Mat Walton, Mattie Geary Nichol, Yareev Nathan.

Valued staff, past and present

Alan Platt, Alistair van Hattum, Amanda Ashby, Andrew Mcleod, Andy Holder, Anthony Taylor-Edwards, Asia Brownlie, Caroline Arrowsmith, Caroline Drury, Chris Mischke, Colin McCall, Craig Auty, Daniel Seng, Dan Robinson, David Pierce, David Raw, Derek Adaway, Diana Macdonald, Faith Courtney, Frida Jensen, Gavin Turbridge, Georgie Ferrari, Giovanni Morales, Ian Luscombe, Isaac Martin Del Campo Sotelo, Isabelle Leduc, Jackson Prattley-Jones, Jade Thurotte, Joanne Bulmer, Jordan Sampson, Jordan Tew, Juliet Daneil, Karl Wheddon, Kate Lodge, Kathryn Handley, Kere Solomon, Kim Tabrum, Luke Smomervell, Mike Turnbull, Marie Guerreiro, Marty Mullin, Mayer Te Tau, Megan Ramji, Neil Fensom, Nellie Cotter, Patrick Manuera, Paul Ripley, Perry Hyde, Phillip Squire, Polly Griffiths, Raizha Yurivilca Delgado, Rob McGee, Sadie Preval, Sam Kearns, Sam Humphries, Sera Partsch, Serena Finlay, Shane Thomas, Simon Harnden, Susan Lemon, Susie Robertson, Teresa Hall, Tom Boocock, Tom Chea, Tori Perez, Van Dy Kim, Vishal Gurudutt, Wolfe Girardin, and Zac Small

Endlessly energetic volunteers

Adam Cheney, Adele Dutilloy, Celia Murphy, Claire Makepeace, Clare Smith, Eleanor Harkness, Emily Arbuckle, David Raw, Eliza Squire, Faye Tohbyn, Garrick Zukerman, Helen Hindmarsh, Helen McLean, Jamaude Williamson, Jane Kitchenman, Jane Stewart-Dickson, Josie O'Brien, Kathryn Handly, Kathy Griffin, Kathy Smith, Lesley Udy, Laura Hamilton, Louise Bell, Luck Harper, Lynda Young, Lyne Pomare, Maggie Jardine, Mary Jesser, Matthew Squire, Mike Heynes, Ngaio Double, Pat Flanagan, Paula Hine, Peter Duncan, Phoebe Squire, Rae Elliot, Rommel Daneil, Sandra Tran, Somsie Elliot, Sue Brown, Susanna Hay, Stella Thorp, Toni Swatbridge, Tony Wills, Tony Allerby and Veronica Andrews

About us

We're on a mission to create sustainable, healthy homes, support our community to take climate change action, and to nurture their relationship with Papatūānuku.

As a social enterprise, we invest our profits in our award-winning community programmes that empower everyone to live more sustainably.

Our vision

A just and sustainable low carbon future, for Te Ūpoko o te Māui, the wider Wellington region.

Our values

We live by our values through our mahi.

We work with integrity offering honest advice, support and services to our community. We work to build social equity in all we do, understanding that not everyone has the same access to resources and services. **We actively seek collaborations** that will further our vision and enhance opportunities for all. **We undertake fearless advocacy**, driven by the knowledge that this is a decade of urgency for the planet. We act with kaitiakitanga, understanding that we are all responsible for Papatūānuku.

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A word from the Chairs and Chief Executive

A surprising, yet steady year of growth and change.

Wow, where did that year go? I'm delighted to be reporting on my second year (my first full year) in the role of CEO at Sustainability Trust. It's been a year of leaps and bounds for the Trust. We've grown by about 10 people, and we've recorded the highest ever turnover for the organisation - \$7.1m!

We've been so busy we haven't had time to scratch ourselves, as the saying goes. The July 1 deadline for the Healthy Homes Standards (HHS) meant we literally did thousands of HHS assessments (2,473 to be precise). I want to thank the entire Sustainable Homes Team for working like champions through this extremely busy period.

Over the last 12 months we've been reviewing our three-year strategic plan. This started with a stakeholder survey where we received feedback on what we were doing well and what we could do differently. Overwhelmingly we heard "keep up the good work", but we also heard "please do more advocacy work". Accordingly, we have enhanced our focus on this important aspect of our work into our 2021-2024 three-year plan. We know that the 2020s are a decade of urgency for our planet. You will see us stepping up our advocacy on climate change as a result. You'll also see us walk our talk. We have set an ambitious target for all of our fleet to be fully electric by 2026, and this year we said goodbye to the last of our petrol vehicles. Our next challenge will be our tradie vans, watch this space!

We've made a commitment to be climate positive. This means offsetting all of our carbon emissions by 120%. We don't see this offsetting as a "get out of jail free card". In addition to offsetting, we are determined to reduce our carbon footprint over time. This year, we introduced the role of a Sustainability Manager, Polly Griffiths, who is in charge of monitoring our outputs and challenging us to be conscious consumers and producers of carbon at every step within our organisation.

Another exciting project we began this year was the development of a not-for-profit energy retailer. With funding support from Wellington Community Trust, we've embarked on an ambitious project to provide clean, low-cost electricity to low-income families in the Wellington region. The project is in its initial stages, but we're excited to establish this new model, the first of its kind in Aotearoa-New Zealand.

As an organisation we continue our Tiriti o Waitangi journey. In our new three-year plan we have, for the first time, acknowledged te Tiriti as our nation's founding document. We also have committed to a second year of Te Reo Māori lessons at the Trust. And this year Board, staff and volunteers will participate in Tiriti workshops.

We renewed two Board Members over the last year. Jane Hardy moved to Auckland where she continued to serve on the Board until late 2020. After serving 12 years as a Board Member, Dr Sea Rotmann had to step down, as according to our constitution Board positions can be held for a maximum of 12 years. We thank both Board members for their service and support of our organisation. With the departure of two board members, we had the opportunity to appoint two new members. In February this year we welcomed Mattie Geary Nichol and Yareev Nathan. Both Mattie and Yareev bring extensive experience and welcomed new perspectives to the Board. I would also like to acknowledge and thank the Board, and in particular, Josie Adlam and Amardeep Sandhu, for their continued support and guidance.

Finally, a big thanks to Sustainability Trust staff. I continue to be in awe of the great team of people we have at the Trust. It is truly an honour to work with such a good bunch of humans. Both our paid staff and our volunteers work hard for our organisation and for the people of Wellington, driven by the desire to see all kiwis in warm, dry homes and to nurture their relationship with Papatūānuku.

Georgie Ferrari
Chief Executive

Amardeep Sandhu
Board co-chair

Josie Adlam
Board co-chair

Sustainability Trust's

ANNUAL SNAPSHOT

2020 - 2021



Sustainability Trust Class of 2021

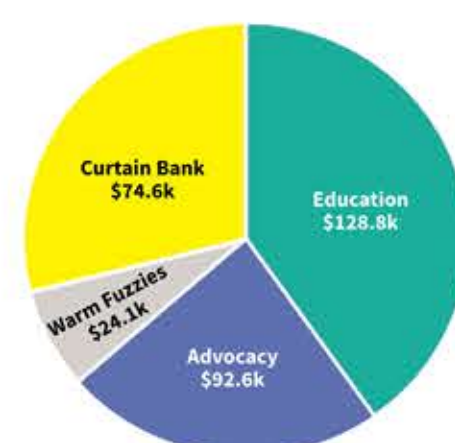
Financials at a glance

Year ended June 30, 2021

Income : \$7.11m

Net Expenses \$3.58m	Net Profit \$72.2k	Cost of Goods Sold \$3.45m
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Community Investment: \$320.3k



Balance Sheet



This year's proudest moments

With support from Zero Waste Network, we created Waste Free Welly with other waste champions in the city. **Together we will make Wellington a zero waste city**



Thanks to funding from TG Macarthy, we've now got a Trust handy person to **help some of our Curtain Bank clients measure and hang their curtains.**

We expanded our recycling drop-off initiatives. We now take small metal items, Bata gumboots, oral care, stationery, razors, wool and silicone. Just getting one step closer to becoming a central city resource recovery centre.



With help from Wellington Community Trust, we put the wheels in motion to **become an energy retailer on a mission to support vulnerable homes experiencing energy poverty.**

Thanks to funding from the Ministry of Business Innovation and Employment, we were in a position to **help even more low-income homes** through the Well Homes / Warm Fuzzies Programme.



As a part of our commitment to #SupportLocal, we adopted **Dope - a plant-based low waste food truck.**

We opened up our whare to our friends from **Kaicycle & GenZero - giving them free use of our central city location all year round.**



We're officially **Climate Positive**, which means **we offset 120% of our carbon emissions.**

Thanks to funding from The Packaging Forum we now have a cardboard packaging perforator - Eaton Cardboard. From now on, **we will be able to send our items out in recycled and recyclable packaging.**

